

2025 Impact Report

Ronald McDonald House®
Northern NSW



Because of you, 6,654 families stayed together and supported throughout their child's health-care journey.

Acknowledgement of Country

Ronald McDonald House Northern NSW welcomes families from all cultures across our region. We wish to acknowledge all First Nations Peoples as the traditional custodians of this land, celebrate their enduring connections to Country, knowledge and stories, and pay our respects to Elders past and present.



Contents

About Ronald McDonald House Northern NSW 5

A message from our Board Chair and CEO 7

Our Impact 9

Impact across the family journey 11

Family story: Logan and Indi's special friendship 14

Our Programs:

Our Houses 16

Our Family Rooms and Family Hub 17

Our Family Retreat 18

Our Learning Program 18

Family story: Kit's stay at our Family Retreat 19

Works delivered in 2025 21

Building a Bigger Heart 23

Financial results 25

Our community of supporters 27

Family story: Riley's journey 29

Governance and leadership 31

Our Board in 2025 32

Our Volunteers 33

Strategic priorities 35

2025 Partners 37

Stay connected 39

About Ronald McDonald House Northern NSW

No family should have to deal with their child's medical crisis alone. We believe when families are together, they cope better.

Ronald McDonald House Northern NSW is an independent charity caring for families with a seriously ill or injured child, since 1991.

Our programs surround families with the resources, services and support they need, removing barriers so they can be at the heart of their child's care and ensure the best possible health outcomes.

Our Vision

A world where every family has what they need to ensure the best health outcomes for their children.

Our Mission

At Ronald McDonald House Northern NSW, we provide essential services that remove barriers, strengthen families and promote healing when children need healthcare.

Our Values

- We lead with compassion
- We are deeply respectful
- We act with integrity
- We are firmly committed



"When our lives were turned upside down, Ronald McDonald House gave us stability and became our safe haven. Without the House, we would have struggled emotionally and financially."

Indi's family
Stayed together for 270 nights at Ronald McDonald House Newcastle

A message from our Board Chair and CEO

Together, we're helping families stay close and cared for when their child is ill or injured; ensuring they have access to essential wrap-around support when it matters most.

Thank you for being there for families so they can be there for theirs.

Looking back on 2025, we're incredibly grateful for the support and dedication from our donors, partners, volunteers and staff. Because of you we increased the impact for families across the region – ensuring over 6,600 families stayed together and close when it mattered most.

Through our integrated wrap-around care, families were able to stay close to their child's treatment while feeling supported in every part of their journey. Whether they needed a place to sleep, a quiet moment to regroup, a warm meal, or help keeping life on track, our services worked together to give families stability, connection, and moments of relief during an overwhelming time.

The difference this makes is profound. Ninety-five percent of families reported improved wellbeing and 93% said staying with us helped them participate more fully in their child's care — a powerful reminder of the impact you help create.

Our 340 volunteers contributed more than 32,000 hours, with a further 865 corporate and community volunteers strengthening our programs through meals, working bees, and our new Cooked with Love Program, delivering 120 free meals each week to families in hospital. This blend of community spirit and corporate engagement remains one of our greatest strengths.

We also invested in essential upgrades across all our facilities to ensure safe, modern, and welcoming environments.

Excitingly, our Building a Bigger Heart campaign for the expansion of our Newcastle House commenced following detailed scoping and feasibility studies, with some early substantial gift commitments being received and key design milestones underway that will help us reach our bold ambition of no family in need being turned away.

Looking ahead, we started our five-year Impact Strategy which sets a clear direction and priority of serving more families, better. We will expand accommodation capacity, enhance whole-family care, strengthen support for Aboriginal and Torres Strait Islander families, and deepen collaboration with hospital and education partners. We will also continue building financial sustainability and organisational capability to support our long-term growth to benefit the community.

Your generosity and shared commitment to our Mission gives hope to our families during a time that can feel overwhelming.

Family stays close when it matters most. And, because of you, we stay with them.



Ross Bingham OAM
Chief Executive Officer



Meg McNaughton
Board Chair



Our Impact

You helped put families at the heart of care.

6,654
families stayed supported through our Ronald McDonald House Northern NSW Programs

6,240+
meals provided to families across our programs; helping them stay cared for.

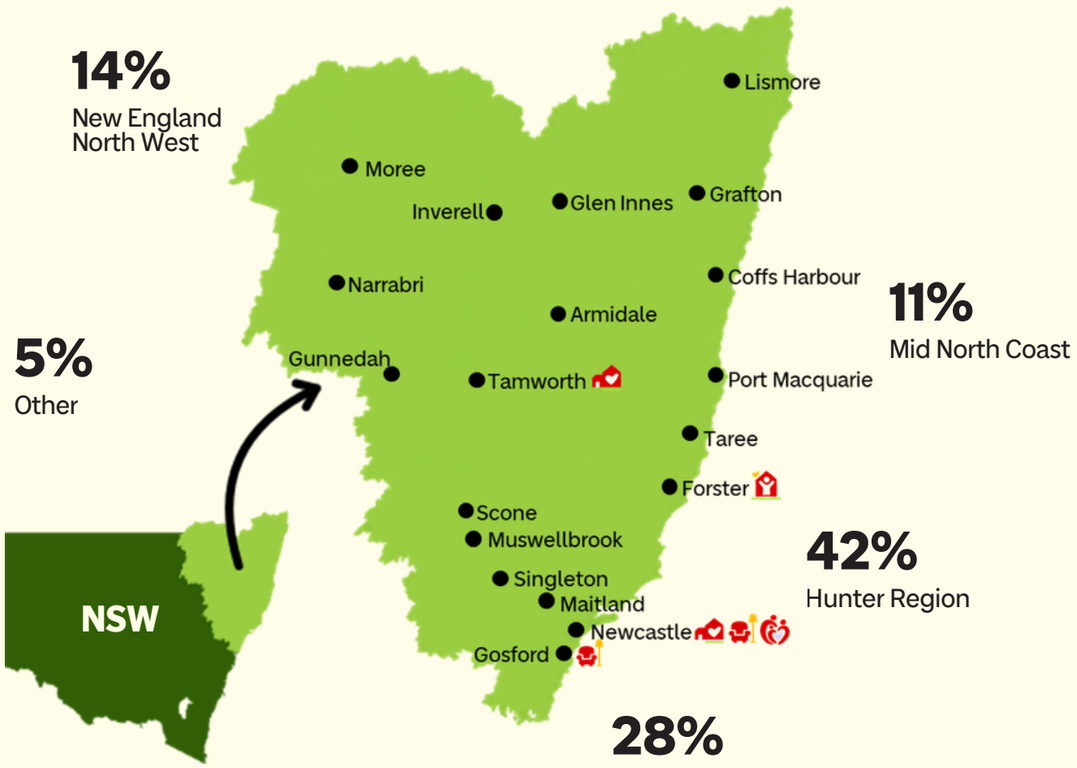
7.2%
of families supported identified as Aboriginal and/or Torres Strait Islander

$3.60
For every $1 invested, $3.60 social and economic return is delivered to our communities

In Northern NSW...

72% **of people live outside major cities**, meaning thousands of families must travel long distances to access specialist pediatric healthcare.

Where our families come from



**Map not to scale*



“Keeping our family together was the most important thing for my wife and I; Ronald McDonald House Northern NSW made sure that happened.”

Impact across the family journey

A place to *stay* together at Ronald McDonald House

Our Ronald McDonald House's in Newcastle and Tamworth provide a 'home away from home' for families with seriously ill or injured children who travel far from home for medical treatment.

566
families stayed cared for at our Houses in Newcastle and Tamworth

324 nights
The longest stay for a family in 2025

6,992
nights of support and accommodation provided for families

family members stayed together and supported

A space where family can *visit*, rest and regroup close to their sick child

Our Ronald McDonald House Family Rooms in John Hunter Children's and Gosford Hospitals provide a calm space away from the medical environment, where family stays close while taking a moment to breathe.



5,714
families stayed strong in our Family Rooms

24,269
The number of times families visited our Family Rooms

Visitors in our Family Rooms

10,103	NICU Family Room
11,254	J1 Family Room
2,912	Gosford Family Room

A place where family can *recharge* when it truly counts

Our Ronald McDonald House Family Retreat in Forster gives families with an ill or injured child, or those grieving the loss of a child, the space to breathe again.

126
families recharged with a holiday at no cost

721
nights of respite provided at our Family Retreat

468
family members able to reconnect after illness

The opportunity to *learn* and be supported

Our Ronald McDonald House Learning Program keeps children connected to learning and a sense of normal life, so families can focus on their child's health, knowing learning is still moving forward; while also providing education and support for schools and teachers.

158
students supported through the Learning Program

35
EdMed sessions delivered to teachers and staff across Northern NSW

1,805+
hours of tutoring provided from **~35 Learning Program Tutors** across Northern NSW



115
families received educational liaison support

Essential *wrap-around care* delivered by volunteers, staff and partners

We couldn't fulfil our mission – providing essential services that remove barriers, strengthen families and promote healing when children need healthcare – without the support of the Ronald McDonald House Northern NSW team members, volunteers and supporters.

340
volunteers helped families stay supported during their time of need

32,076
total volunteered hours; over $1M donated time value

42
committed staff across our Chapter

hours of volunteered time from corporate volunteer partners

Lifelong friendships at Ronald McDonald House

Far from home and away from loved ones, Ronald McDonald House Newcastle helped Logan and his family stay together and cared for, where they formed special friendships that will last a lifetime.

Maddi's world was shattered when her six-year-old son, Logan, was diagnosed with cancer.

Needing treatment hundreds of kilometres from home, the family turned to Ronald McDonald House Newcastle; staying together and supported for over 290 nights.

"Financially, it would have been almost impossible for us to be by Logan's side if it wasn't for Ronald McDonald House; I don't know what we would have done."

While at the House, Logan met Indi. Both receiving treatment for cancer, the duo hit it off, becoming inseparable, while their parents found comfort in their shared experience and journey.

"We'd come together to celebrate the kid's birthdays and milestones, arranging 'family' dinners and watching the kids be kids – having other parents going through the same thing; I didn't feel so alone.

"Knowing we were close to the care Logan needed and surrounded by people who were in a similar situation and really understood what we were going through made all the difference.

"We will forever be grateful for Ronald McDonald House and the friends we've made here, helping us cope when it felt near impossible to keep going."

See more about Logan & Indi's special friendship



Our Programs

We believe the entire family needs comfort and support when a child is sick and should be fully involved with health care providers about the care and services their child receives.

Our programs provide so much more than shelter for families with children who need to travel for medical care; offering a place to sleep, rest and play; where they can keep working and learning, share a home-cooked meal and feel the warmth and comfort from other families, staff and volunteers. A place to stay together, stay strong and stay connected.

Our Houses



Newcastle House

Our House in Newcastle gives families with a sick child a comfortable home away from home, close to John Hunter Children's Hospital.

More than just a place to stay, our 18 room House helps reduce the emotional, physical and financial burdens families face when travelling for medical care; offering comfort, care and connection when families need it most.

In 2025, 356 families stayed together at our Ronald McDonald House Newcastle.

88% of parents said the House helped them feel less stressed or anxious.

Tamworth House

Located on the grounds of Tamworth Hospital, our Tamworth House provides regional families with an ill or injured child, newborn or parents experiencing high-risk pregnancy, a place to stay together and close to vital medical care.

Accommodating up to five families a night, Tamworth House offers New England and North West families with a sick child all the comforts of home, so they can focus on what's most important - being there for their child.



Our Houses save families $1,265 during an average stay of 11 days; easing their financial burden.

69% of parents thought the House helped their children experience more positive clinical outcomes.

Our Family Rooms & Family Hub



Family Room, Gosford Hospital

Located just outside the Children's Ward within the Gosford Hospital, our Family Room gives Central Coast families a calm, medical-free space, just moments away from their sick child; offering a place to rest and recharge when they need it most.

Our Gosford Family Room saves families $37 a day while helping ease the stresses of having a sick child.

J1 Family Room, John Hunter Children's Hospital

In our J1 Family Room, families with an ill or injured child in hospital can recharge, meet others walking a similar path and regain the strength they need to be there for their child.

Located at the entrance of the child's ward, family stays close, just steps away from their child's bedside.

87% of families who visited our Family Rooms and Family hub experienced improved emotional wellbeing.





NICU Family Hub, John Hunter Children's Hospital

For families with a premature or ill newborn baby, our Family Hub provides a gentle pause from the intensity of hospital care.

Available 24/7 for all families with an infant receiving care in NICU, it is a space that understands the emotional weight families carry and offers comfort without asking anything in return.

90% of families who used our Family Rooms and Family Hub experienced improved rest and physical wellbeing.

Our Family Retreat



Forster Family Retreat

When families have been living through illness or loss, exhaustion runs deep. Our Family Retreat in Forster gives families from across Australia the space to breathe again.

Away from clinical settings, families can rest, reconnect and spend time together simply being a family.

81% of families experienced improved physical and emotional wellbeing after spending a week at the Family Retreat.

Our Learning Program

Our Learning Program helps school-aged sick kids catch-up on their missed education and stay on top of their schooling needs with tailored, one-to-one tutoring.

Our Education Liaison's support sick kids and their families beyond treatment; helping them confidently integrate back to school after illness.

And, our annual 'Charlie Bell' and 'Dele and Alan Gilmore' Scholarships give young people who have experience serious illness or injury the chance to get their schooling or career back on track.

While for schools, our EdMed Program provides professional learning for teachers, offering them educational strategies and tools to support seriously ill and injured children returning to the classroom.

94% of parents believe their child's education benefitted from support of the Learning Program



Scan to learn more about our Programs

Making memories at our Family Retreat

“Having the opportunity to reconnect and celebrate and just let the kids be kids again – staying at the Family Retreat impacted us in all the best ways.”

When three-year-old Kit’s fevers wouldn’t settle, his parents became concerned. As they worsened, Kit became lethargic and pale. Suspecting he had a bad virus, Kit’s dad made the call to take him to the emergency department.

Within hours, Kit was admitted to hospital to undergo blood tests and bone marrow biopsy. Soon after, he was diagnosed with Acute Lymphoblastic Leukaemia.

“It all happened so quickly, it really did put us into a state of shock. Life had changed in a matter of days - it was incredibly overwhelming,” said Kit’s mum, Hannah.

Between rounds of treatment, Kit and his family took the time to reconnect – spending a week at our Ronald McDonald House Family Retreat in Forster.

“We were so glad we were able to take this time to be together as a family; the small break from the Hospital was incredibly valuable to us.”

A couple of years after their first stay, the family returned to our Family Retreat; this time coming together to celebrate the end of the Kit’s treatment.

“This felt like such a great celebration! We spent most of our time together fishing, going on walks and playing inside the grounds of the Retreat. I hadn’t felt that relaxed in a really long time.”

“Our Forster holidays are becoming a well-loved family tradition and wouldn’t be possible without Ronald McDonald House Northern NSW and the support from generous donors – so thank you.”









Works delivered in 2025

Delivering enhanced comfort and care for our families through improved facilities and support programs.

As we reflect on 2025, we are proud not only of how many families we supported, but how we strengthened the depth, quality and impact of the care we provided. Throughout the year, we invested in creating more welcoming, comfortable and functional spaces that help families feel at home during some of life's most challenging moments. Every improvement was designed with one goal in mind: to better support the wellbeing of families with a seriously ill or injured child.

These improvements represent far more than facility upgrades. They create spaces of comfort, dignity and connection, helping families focus on what matters most: being together and supporting their child. We are deeply grateful to the organisations and partners who made these projects possible, helping us deliver deeper care and a better experience for families across Northern NSW.

Creating comfort in everyday moments

Simple improvements can have a powerful impact on a family's experience. Thanks to a 'Stronger Communities Grant', the J1 Family Room was refreshed with new flooring, while funding from the Mounties Group enabled the installation of a Zip Hot Water Tap at Gosford Family Room. At Newcastle House, new bedroom cabinetry incorporating tea, coffee and microwave facilities was installed in five rooms, enabling families who need to isolate for medical reasons to prepare refreshments in their rooms.





Enhancing places to rest and reconnect

With the support of nib, six self-contained family units at Newcastle House were enhanced with private outdoor garden spaces, creating peaceful areas for families to relax and reconnect. At our Forster Family Retreat, Cabin 4 received a kitchen refurbishment, while the Hunter Valley MEU supported the restoration of the bathroom in Room 10 at Newcastle House, improving the experience of families staying with us.

Strengthening our home away from home

Support from the Cadman Foundation enabled the installation of roofing over the pergolas at Tamworth House, enabling families to feel more at home and unwind from the stresses of hospital in our outdoor spaces all year-round. Tamworth House also received a full interior repaint thanks to the generosity of Dulux and its representatives, ensuring families continue to be welcomed into a warm, comfortable and well-maintained environment.





Building a Bigger Heart

Creating a stronger foundation to support more families

As demand for our services continues to grow, so too does the need for us to evolve. Each year, families travel from across Northern NSW to access specialist care at John Hunter Children's Hospital, and with Newcastle House regularly at capacity, we are often unable to accommodate every family who needs our support. On average, 360 families are turned away each year due to limited capacity.

In 2025, we completed a comprehensive scoping study and launched **Building a Bigger Heart**, our long-term vision to expand Newcastle House and create a stronger foundation to support more families in the years ahead. The project aims to deliver additional self-contained family accommodation, ensuring more families can stay together and close to their child's care when it matters most.

We are grateful for the early support shown by our community, including transformational commitments of $2 million from the MacDougall Foundation and $2 million from Knights Strong - the Community Arm of the Wests Group, alongside $50,000 raised by McDonald's McOpCo. In 2025, a dedicated Building Committee also commenced planning for the next stage of the project, supported by the generous pro bono design expertise of EJE Architecture and Collaborative Construction Group, who joined the project as Construction Partner.

While there is still much work ahead, Building a Bigger Heart represents an important investment in the future of family-centred care across Northern NSW, helping ensure more families have a place to stay, connect and find comfort during some of life's most challenging moments.

To learn more about Building a Bigger Heart and how you can help create a stronger foundation for families with sick kids, please contact Donna, Head of Fundraising & Marketing, at donna.horsey@ronaldmcdonaldhouse.org.au

Financial stability that supports growth

Caring for families with a community of support

Across 2025 individuals, families, corporate and community organisations generously supported Ronald McDonald House Northern NSW, helping deliver our mission to provide essential services that remove barriers, strengthen families and promote healing when children need healthcare.

We are committed to ensuring every dollar is used to deliver impact by improving the practical, financial and emotional wellbeing of families with a sick child.

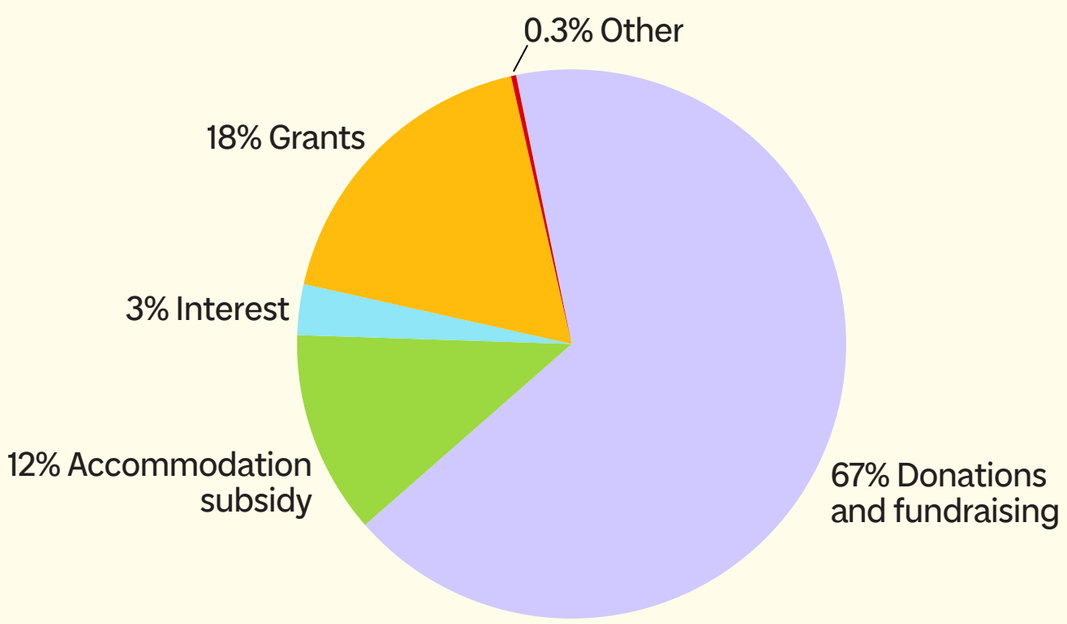
Year on year demand for our services continues to grow, with 2025 seeing a 25% increase in the number of families assisted through our House programs, coupled with having to turn away on average 30 families per week.

Our strategic priority is to increase operational capacity and efficiency to serve more families, better.

Along with targeted capital improvements and upgrades, we also started to see results from our dedicated fundraising campaign for the capital works expansion of Newcastle House, part of our strategic plan to increase capacity and long-term sustainability to meet both current unmet demand and future community needs.

The Board and Senior Leadership team remain focused on continued commitment to best practice and operational excellence, as well as revenue growth and diversification in line with our Impact Strategy.

Where our funding came from...



Financial results

Over $2.5M
savings for families

$6M
Revenue

$5.7M
Expenditure

$3.7M
Reserves

$304K
Annual surplus

$3.80
Social return on investment

Figures from our audited 2025 financial statement, calculations from SVA Social Return on Investment Report.



The community behind every family we support

We are deeply grateful for the generosity, passion and commitment of everyone who stood alongside us in 2025, helping create brighter moments and stronger futures for the families we serve.



Events that bring people together

Our signature and community events united supporters from across Northern NSW in support of sick kids and their families.

From our inaugural **Heart & Sole: Walk for Sick Kids** and **Ride for Sick Kids**, to **Raise Love Balls**, **Charity Golf Days**, **Country Under the Vines** and the **International Women's Day Luncheon**, participants, sponsors and volunteers came together to raise vital funds and awareness.

These events not only generated essential support for families but also demonstrated the power of a community united by a common purpose.



Leadership in action

This year, **17 local CEOs and senior business leaders** stepped out of the boardroom and into the shoes of the families we support through our immersive **CEO Walk in My Shoes** experience.

By gaining a firsthand understanding of the challenges families face while caring for a seriously ill child, participants deepened their connection to our mission while raising vital funds to help ensure families receive the support they need when it matters most.



Making every pay day count

Workplace giving continued to provide a steady and meaningful source of support for families throughout the year. We thank all our workplace giving partners whose regular contributions help deliver care every day.

We are particularly grateful to **BHP**, whose commitment to gift matching added **$18,402**, more than doubling the impact of employee payroll donations and helping extend support to even more families across our region.



Communities fundraising for families

Many organisations chose to support Ronald McDonald House Charities Northern NSW by creating their own fundraising initiatives and sanctioned community events. We thank groups including the **Kyogle Rugby Union Football Club**, **AON**, and the **Newcastle Jockey Club's Cup for a Cause** for bringing their communities together in support of families facing some of life's toughest moments. Their creativity, enthusiasm and generosity continue to make a lasting difference.

Philanthropy that strengthens our services

The ongoing support of trusts, foundations and major donors enables us to enhance both the quality of care we provide and the facilities families rely on. We extend our sincere thanks to the **Rainbow Foundation, Cadman Foundation, nib Foundation, Soft Landings Foundation, Bloomfields Foundation** and **Ben & Gloria Sharma Foundation** for their generous support. Their investment has helped fund essential operations and improvements to our Houses and Family Rooms, ensuring families have access to welcoming, comfortable and supportive environments.





Extraordinary individuals, lasting impact

The heart of our community is reflected in the dedication of people like **Alix**, going above and beyond to support sick kids and their families. After joining our 500 kilometre Ride for Sick Kids road ride, Alix took on her own 142 kilometre, 24-hour stationary bike challenge – covering an incredible **642 kilometres** in total. Her determination embodies the spirit of generosity shared by so many supporters who dedicate their time, energy and passion to making a difference.

Family stays together

From our House and Family Room in Newcastle to our Family Retreat in Forster, and the Learning Program, Riley and his family have found comfort and support in Ronald McDonald House Northern NSW; ensuring they can stay focused on what matters most, each other.

Belinda and Tim's world was turned upside down when their eldest son, Riley, was diagnosed with Acute Lymphoblastic Leukemia.

Needing to be far from home for treatment, the family turned to Ronald McDonald House Northern NSW to help them stay together and close by Riley's side; spending over 240 nights at our House in Newcastle.

"We couldn't have gotten through what we did if it wasn't for Ronald McDonald House - without them, I don't know how we could have kept the family together."

Between specialist appointments and rounds of treatment, Riley and his family sought reprieve in our Family Room; giving the family a space to be together away from the hospital ward.

After months of treatment, Riley was faced with a new challenge. He had missed over a year of schooling and the thought of returning was nerve wracking.

But, supported by our Learning Program he transitioned with ease - staying confident and empowered through his weekly tutoring sessions.

And, as the family settled into their new 'normal', they were able to recharge and reconnect, spending a week together at our Family Retreat in Forster - their first holiday in over two years.

"Getting to have time away with our boys after everything we've been through, and make these memories together, is really special.

"We will never be able to repay Ronald McDonald House Northern NSW for what they've done for our family in any aspect.

"It's not just the House, it's the Family Room, the Family Retreat and the Learning Program that's supporting Riley.

"We're so incredibly grateful to have them."

Riley's family

Governance and leadership

Putting families at the heart of care

Ronald McDonald House Northern NSW is governed by a dedicated, voluntary board who provide strong, ethical oversight across all areas of our organisation. Their leadership guides the strategic direction for the impact our Mission delivers in the community, supporting our commitment to delivering high-quality, family-centred care.

As a registered charity with the Australian Charities and Not-for-Profits Commission (ACNC) and a recognised Deductible Gift Recipient (DGR 1), we uphold all ACNC Governance Standards and maintain full compliance with national regulatory expectations. Our audited financial statements are published under Red Gum House Ltd, trading as Ronald McDonald House Northern NSW.

Every program we deliver aligns with the Ronald McDonald House Quality & Standards framework, reflecting our commitment to best practice and continuous improvement. An independent external auditor conducts a full annual audit, reinforcing transparency and accountability across our operations.

We remain steadfast in our responsibility to protect the wellbeing of children and families. In accordance with our Child Safety Policy and framework, all employees and volunteers hold current Working With Children Checks, ensuring a safe and supportive environment for every family we serve.

Our Senior Leadership Team



Ross Bingham OAM
Chief Executive Officer



Michael Coddington
Head of Programs and Facilities



Donna Horsey
Head of Marketing and Fundraising



Nicky Shaw
Business and Financial Services Manager

Our Board in 2025



Meg McNaughton
Board Chair
Community Representative



Kelly Bell
Vice Chair
Health Representative



Marika Lynch
Treasurer
Community Representative



Kevin Baker
Community Representative



Sheryn Barrack
Health Representative



Nisha James
Community Representative



Todd Gibson
McDonalds Representative



Dr. Paul Craven
Health Representative



Stewart Leeman
Community Representative



Mel Roseworne
McDonalds Representative



Matthew Watson
McDonalds Representative



David Woods
Community Representative

Our Volunteers

Home is where the heart is and the heart of Ronald McDonald House Northern NSW are our Volunteers.

Our Ronald McDonald House Northern NSW programs are supported by hundreds of volunteers who dedicate their time, talent and resources to helping families stay together and cared for when it matters most.

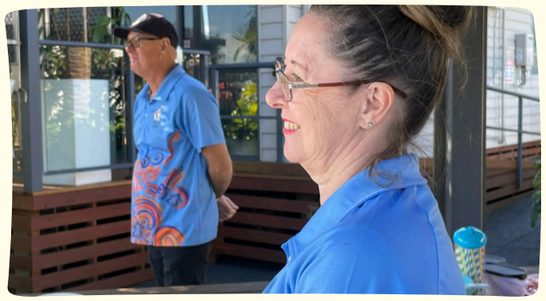
In 2025, over 340 volunteers helped Northern NSW families stay supported during their time of need; selflessly volunteering more than 32,000 hours across our Programs.

Equating to over $1M of donated time value, our Volunteers vital are to our Mission, helping ensure family stays close and supported during their child's health journey.

By cooking, greeting, listening, cleaning, or simply being there and helping out in any way they can - we couldn't serve families without them.

"The kindness, support and love that the volunteers showed our family is beyond anything we could ever put into words. We will be forever thankful."

Family, Ronald McDonald House Tamworth









"Thank you to all the caring and selfless volunteers that make this space so special. For the listening ears, the hot cuppas and warm pancakes - you have made our weeks in hospital so much easier."

Family, Ronald McDonald House Family Room Gosford Hospital



'Cooked with Love'

When caring for a sick child, food is often the last thing on parents minds; especially for families with a child in hospital where options for meals is limited and costly.

In 2025, 'Cooked with Love' was introduced to help ease this burden; providing 120 free meals a week to families visiting our Family Rooms at John Hunter Children's Hospital - each meal prepared by our Volunteers and stored fresh in new fridges and freezers, generously donated by the Bloomfield Foundation.

Strategic priorities

Building capacity, strengthening impact

As demand for our services continues to grow, 2025 marked an important year of planning for the future. Guided by our 2026-2030 Impact Strategy, we have established a clear direction centred on a simple but ambitious goal: to ensure no family in need is turned away. The strategy sets out a roadmap to expand our reach, deepen our impact and strengthen the foundations required to sustainably support more families across Northern New South Wales.

Serve more families, better

Meeting growing community need remains our highest priority. Over the next five years, we aim to increase the number of unique families supported from 6,000 to 10,000 through the expansion of our accommodation, Family Rooms, Family Hub and family support services.

A key enabler will be the successful delivery of the Newcastle Ronald McDonald House Development Plan, creating additional capacity to ensure more families can stay close to their child's care. We will also continue to enhance the depth, quality and impact of support provided to the whole family, strengthening our continuum of care and delivering services that respond to families' practical, emotional, educational and wellbeing needs.

Enhancing collaboration

Strong partnerships are essential to achieving better outcomes for families. Our strategy focuses on strengthening relationships with hospital, health, education and community partners to improve service integration and identify opportunities to address unmet needs.

We will continue to foster a culture of collaboration across all programs and departments, while actively contributing to national and global Ronald McDonald House initiatives that improve effectiveness, efficiency and family outcomes.

Driving engagement and financial sustainability

To support future growth, we will continue to diversify and expand sustainable income streams, ensuring we can invest confidently in both service delivery and future infrastructure. This includes growing a balanced fundraising portfolio, building cash reserves, advancing transformational giving opportunities and strengthening engagement with government, community, corporate and philanthropic stakeholders. Alongside this, we will continue to elevate our brand and advocate for recognition of Ronald McDonald House as an essential service for families navigating childhood illness and injury.

Prioritising people

Our people are at the heart of everything we do. Over the coming years we will focus on attracting and retaining talented employees and volunteers who share our vision and values, while investing in their development, wellbeing and success.

Through dedicated workforce planning, learning and development initiatives, volunteer engagement strategies and a continued commitment to inclusion and cultural responsiveness, we will build a strong and capable team equipped to meet increasing demand and deliver exceptional care for families.

Strengthening the foundations for growth

Underpinning our strategic priorities is a commitment to evidence-based decision making, innovation and strong governance. By investing in research and insights, technology, change management and governance frameworks, we will better understand the evolving needs of families, improve organisational effectiveness and position Ronald McDonald House Northern NSW for sustainable long-term growth.

Together, these priorities will enable us to serve more families, better, while remaining focused on our vision of a future where every family has what they need to achieve the best possible health outcomes for their child.

2025 Partners

Thanks to the support of our wonderful and dedicated donors, partners and community groups, Ronald McDonald House Northern NSW has helped over 6,600 families stay together and cared for when it matters most in 2025.

Our Founding and Forever Partner

McDonald's, McOpCo and Northern NSW Licensees

Bequests

Estate of the late Paul Bradley
Estate of th late Helen Goodwin
Estate of Janet Noblet
Estate of Charles Sutton

Major Donors and Corporate Partners



Major Donors and Corporate Partners cont.

Active Accounting Group
Adam and Belinda MacDougall
Alexandra and Stuart Blake
Alliance Group
Bendigo Community Bank
Cadman Family Foundation
Clubs NSW - New England North West Region
Eagers Newcastle (Maitland Mazda)
Greg and Christine Crisp
Jason Styles
Jean Gersbach
John and Linda Warren
Kempsey RSL Club
Maureen Cooke
McCarroll's Automotive Group (Newcastle)
MEU Anvil Hill Logde
MEU Bayswater Lodge
MEU Hunter Valley United Lodge
MEU Mt Thorley Warkworth Lodge
MEY Saxonvale Lodge
Newcastle Racecourse
Newcastle Studebaker Car Club of Australia Inc.
Peter Spooner
Ronald McDonald House State Ball Committee
Rod and Bernadette Henderson
Scenic Tours
Sharon Claydon
Stephen and Gabrielle Darlington
Peter Drayton Wines
Prosperity Advisors Group
Queens Wharf Hotel
Stronger Communities
Tassell Financial Planning
Wauchope RSL Club

Major In-Kind Donors

ABI Interiors
Actor Air
Armstrong Flooring
Australian Reptile Park
Beacon Lighting Kotara
Ceasarstone
Central Coast Events
Epico Church Ltd
Fat Shak Vintage
Green Design Indoor Plants
Haestier Homes
Higgins
H L Mullane & Son - Plumbing and Prophase Electrical
Household of Ione Riviera
Inside Out Newcastle
Jason Reading Landscapes
Lake Mac Jewellers
Mars Australia
National Tiles
NCIA
Olive et Oriel
OzRobes
Seashells Beachfront Resort
Diamond Beach
Simplicity Pty. Ltd.
Sparke Helmore Lawyers
Specsavers
STAR 104.5 Radio
Strategic Group
Sun Air Conditioning
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w: ronaldmcdonaldhousennsw.org.au
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